

Making a Call – Internet relay web call



Go to www.relayservice.com.au
Click on “Make an internet relay call now”.



Type the area code and phone number you wish to call into the phone number box.



Type the letters from the speckled password image into the second box.



Connect

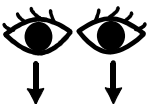
Click “Connect”.
Wait to be transferred to an RO (relay officer).



Wait for the other person’s greeting.
Wait to read GA (go ahead) before replying.



Type your message.
Type GA when you are finished. Press enter or click “Send”.



Read other person’s messages on the screen.
Wait to read GA before replying each time.



To end call, type GOODBYE SKSK.



Wait to read [ANOTHER CALL? GA]
To make another call, type the area code and phone number you wish to call. Type GA.



Disconnect

To hang up, click “Disconnect”.

For National Relay Service Helpdesk support:

NRS users: call NRS Freecall number 1800 555 677

Ask for 1800 555 660

