

Resources for professionals and support agencies working with people who are deaf or have a hearing or speech impairment.

# Order form

Please send me the following National Relay Service resources:

Name

Title

Organisation

Address

Email  Phone

Mail to: **National Relay Service, 21a Elliott Street, Balmain NSW 2041** or fax **1800 555 690**

*(Please show quantities required of each item in the boxes)*

**You can still ... Stay in touch** DL brochure with information about the NRS.



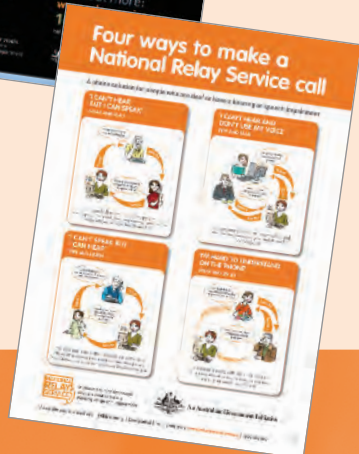
**For someone losing their hearing: A gift of independence** DL brochure with information about the NRS. For older men who are losing their hearing.



**Trouble hearing? Trouble speaking? You can still ... stay in touch** A3 poster – great for waiting rooms and notice boards.



**Four ways to make a National Relay Service call** A3 poster – great for waiting rooms and notice boards.



**I used the NRS to get a job: Sometimes SMS isn't enough** A3 poster aimed at young deaf people.



**I used the NRS to order a pizza: Sometimes SMS isn't enough** A3 poster aimed at young deaf people – great for waiting rooms and notice boards.

**Call anyone, anytime** A3 poster promoting internet relay – you can make calls even when you're on the move!



A phone solution for people who are deaf or have a hearing or speech impairment



An Australian Government Initiative

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## Staying in touch – even with little or no speech you can still use the phone

A3 poster targeting those with speech impairments – great for waiting rooms and notice boards.



## Staying in touch – even with little or no speech you can still use the phone

A3 poster targeting those with speech impairments and complex communication needs. It shows a young man with cerebral palsy about to make a phone call.



**Being DeafBlind doesn't  
need to be so isolating**  
A3 poster – those who have limited vision as well as limited hearing can use the NRS to make phone calls.



## DVDs

**Just like everybody else ...**  
– with tutorials in all the call options

English version with captions

Auslan version with captions



## Factsheets explaining each of the main relay call options

- Speak and Read** – if you can speak but not hear
- Type and Read** – if you can't hear and don't use your voice
- Type and Listen** – if you can hear but not speak
- Speak and Listen** – if you are hard to understand on the phone
- Internet relay calls** – making relay calls using the internet



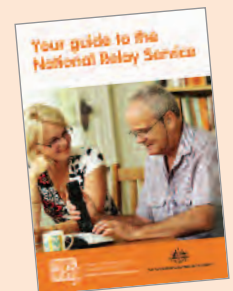
## Other factsheets

- Help your clients stay connected** – for service providers
- Making phone calls when you have little or no speech** – for people with speech impairments
- Help your students stay connected** – for teachers of Deaf youth
- Deafness is a health issue** – loss of hearing can be very isolating and lead to increased incidence of mental illness.



## Booklet

- Your guide to the National Relay Service** 28-page booklet with full info for new relay users



## Free info sessions

- Please contact me about **free** NRS info sessions



A phone solution for people who are deaf or have a hearing or speech impairment

[www.relayservice.com.au](http://www.relayservice.com.au)

Phone: 1800 555 660



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