

Resources for people with a speech impairment, their families, support workers and professionals working in the area.

Order form

Please send me the following National Relay Service resources:

Name

Title

Organisation

Address

Email Phone

Mail to: **National Relay Service, 88 Darling Street, East Balmain NSW 2041** or fax **1800 555 690**

Please show quantities required of each item.

Posters

Staying in Touch – even with little or no speech you can still use the phone Two versions of this A3 poster one with young user, one older user.

Older person

Younger person

Help me stay in touch – being Deafblind doesn't need to be so isolating. A3 poster.

trouble hearing? trouble speaking? A3 poster – great for waiting rooms and notice boards.

Four ways to make a National Relay Service call A3 poster – great for waiting rooms and notice boards.



Factsheets

Making phone calls when you have little or no speech – for people with speech impairments

Speak and Listen – if you are hard to understand on the phone

Type and Listen – if you can hear but not speak

Internet relay calls – making relay calls using the internet

Type and Read – if you can't hear and don't use your voice

Postcard

When can you phone me? – a card to send to friends, family and intermediaries

Booklet

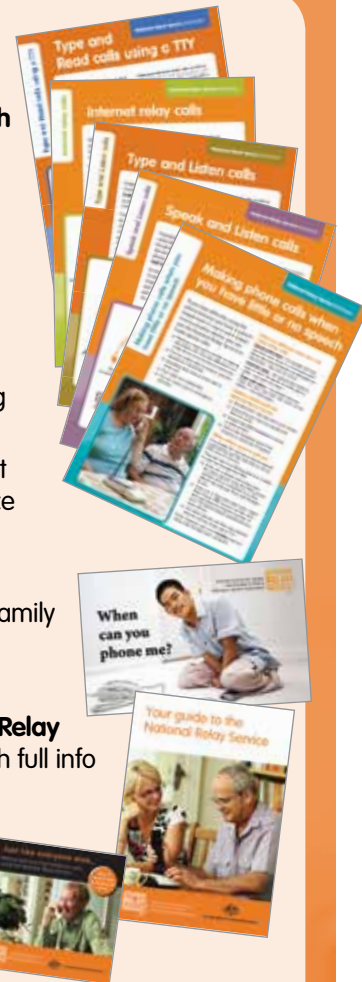
Your guide to the National Relay Service 28-page booklet with full info for new relay users

DVD

Just like everybody else... – with tutorials in all the call options

Please contact me about free NRS **info sessions**.

Please contact me about free NRS **training sessions**.



A phone solution for people who are deaf or have a hearing or speech impairment

www.relayservice.com.au
Ph: 1800 555 660



An Australian Government Initiative

Resources for people who have little or no speech

The National Relay Service provides telephone solutions for people who are deaf or have a hearing or speech impairment.

Users can ring anyone, anytime from anywhere in Australia and it costs about the same as a local call.

The NRS has a range of **free resources** to encourage the use of relay calls by people with a speech impairment. These can be **ordered** on the form overleaf.

The NRS can also work with intermediaries to provide **customised support** for people with a speech impairment and their families, support workers and professionals working in the area.

Visit our website for:

- video clips showing NRS calls in action
- information about the different NRS call options, and to decide if the NRS is right for you
- a guide to getting started with your chosen NRS call option
- ideas to get started for people without much phone experience.

We can provide:

- free information sessions
- free training for users and their families or support staff.



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