

Order form

Please send me the following National Relay Service resources:

Name

Title

Organisation

Address

Email Phone

Mail to: **National Relay Service, 21a Elliott Street, Balmain NSW 2041** or fax **1800 555 690**

(Please show quantities required of each item in the boxes)

Factsheets

- Contact Centres and the NRS** – for your staff.
- Being Relay Service friendly** – checklist to help ensure you are accessible to your deaf and speech-impaired customers.



Posters

- Trouble hearing? Trouble speaking? You can still ... stay in touch**
A3 poster – great for waiting rooms and notice boards.
- Four ways to make a National Relay Service call** A3 poster – great for waiting rooms and notice boards.



DVD

- Receiving calls** – DVD clip for your professional development program.



Postcards

- Quick-reference postcard** – tips for call centres.



Brochures

- You can still ... Stay in touch** – DL brochure with information about the NRS.



Post-it pads

- NRS post-it pads**



Please also send me information on the following:

- free information sessions
- hands-on training at my workplace
- tailored materials for training my staff
- tailored material for my company intranet
- case study/content items for my internal newsletter or communications
- other factsheets and products.



A phone solution for people who are deaf or have a hearing or speech impairment
www.relayservice.com.au



An Australian Government Initiative