

# Did you know you could be having a phone call with me?

*“The NRS is the only way for me to keep in touch and stay independent. It’s fantastic for managing the family affairs.”*

Jitka lost her hearing when she was only one. At work she has to make lots of phone calls via the NRS, while at home she uses the NRS to make appointments, book holidays, manage her accounts, and keep up with family and friends.

[www.relayservice.gov.au](http://www.relayservice.gov.au)



An Australian Government Initiative



A phone solution for people who are deaf or have a hearing or speech impairment